

Covid-19 Protocol

(This document is constantly under review subject to changes in the governments guidelines)

GUESTS:

For resident guests: we would kindly request you complete a lateral flow test before your visit. This is both in your and our teams best interest to halt the spread of the virus.

For all guests: if in the unfortunate event, you or your household experience COVID-19 symptoms such as a high temperature, a new continuous cough or a change to your sense of taste and smell, we must ask that you follow the government advice, remain at home, and contact us to allow your stay to be rescheduled.

STAFF:

Each team member will be asked to stay at home if they feel unwell with a high temperature, a new continuous cough or a change to their taste and smell. Full training is given on personal hygiene, hand washing, new departmental procedures and correct guest interaction.

Face Masks will be worn by all staff front of house and in the dining room.

HOTEL:

Increased levels of cleaning and disinfecting around the hotel, throughout the day.

Windows open to allow air circulation as much as possible.

Hand Sanitisers available throughout the hotel.

All keys to be sanitised. Guest encouraged to keep their key with them during their stay.

We have plenty of room so our tables are well spaced out in the lounges and dining room.

Special attention to food safety by the F&B team.

Pre- settled checkout to avoid queuing at reception.

If you have any other concerns please contact us directly.

Andrew Thomason-

Managing Director